

# HOCKWOLD CUM WILTON PARISH COUNCIL

## General Privacy Notice

When you contact **Hockwold cum Wilton Parish Council**:

The information you provide (personal information such as name, address, email address, phone number) will be processed and stored so that it is possible to contact you and respond to your correspondence, advise, provide information, send invoices and receipts relating to service provision.

Your personal information will not be shared with any third party without your prior consent.

## **Hockwold cum Wilton Parish Council** Right to Process Information

GDPR Article 6 (1) (a) (b) and (c)

Processing is with consent of the data subject,

or

Processing is necessary for the performance of a contract with the data subject or to take steps to enter into a contract,

or

Processing is necessary for compliance with a legal obligation.

## Information Security

**Hockwold cum Wilton Parish Council** cares to ensure the security of personal data. We make sure that your information is protected from unauthorised access, loss, manipulation, falsification, destruction or unauthorised disclosure. This is done through appropriate technical measures and relevant policies.

We will only keep your data for the purpose it was collected for and only for as long as is necessary, after which it will be deleted or shredded.

## Your Rights

### Access to Information

You have the right to request access to the information we have on you. You can do this by contacting us by email or post. You will be required to provide proof of identity.

### Information Correction

If you believe that the information we have about you is incorrect, you may contact us so that we can update it and keep your data accurate.

### Information Deletion

# HOCKWOLD CUM WILTON PARISH COUNCIL

If you wish **Hockwold cum Wilton Parish Council** to delete the information about you, please contact us.

## Right to Object

If you believe that your data is not being processed for the purpose it has been collected for, you may object, please contact us.

## Rights Related to Automated Decision Making and Profiling

**Hockwold cum Wilton Parish Council** does not use automated decision making or profiling of personal data.

## To Sum Up

In accordance with the law, we only collect a limited amount of information about you that is necessary for correspondence, information and service provision. We do not use profiling, we do not sell or pass your data to third parties. We do not use your data for purposes other than those specified. We make sure your data is stored securely. We delete all information deemed to be no longer necessary. We constantly review our Privacy Policies to keep it up to date in protecting your data.

This consent form relates only to communications and publicity. It does not affect the Council's duty or legal right to share information when required by law or in the exercise of official authority. This includes sharing data with the police, auditors, insurers, or legal representatives where necessary to meet statutory obligations or respond to lawful requests.

## Complaints

If you have a complaint regarding the way your personal data has been processed you may make a complaint our Data Protection Officer [clerk@hockwoldcumwiltonparishcouncil.gov.uk](mailto:clerk@hockwoldcumwiltonparishcouncil.gov.uk) or the Information Commissioner's Office: [casework@ico.org.uk](mailto:casework@ico.org.uk) Tel: 0303 123 1113.

## Contact Details

You may contact **Hockwold cum Wilton Parish Council** by the following methods:

1. Email – [clerk@hockwoldcumwiltonparishcouncil.gov.uk](mailto:clerk@hockwoldcumwiltonparishcouncil.gov.uk)
2. Website - use the **Contact Us** page
3. Post - The Parish Clerk  
Hockwold cum Wilton Parish Council  
1 Clingos Way  
Hockwold cum Wilton  
Thetford, Norfolk  
IP264QD